



**Housing and Services**  
Resource Center

# **State and Local Partnerships for Housing Stability**

*March 15, 2022*  
*Webinar*

# Welcome



**Housing and Services**  
Resource Center

Webinar is hosted by the  
Housing and Services Resource Center

## **Facilitator**

**Lori Gerhard**, Director of the Office of Interagency  
Innovation, Administration for Community Living

# Instructions for Zoom

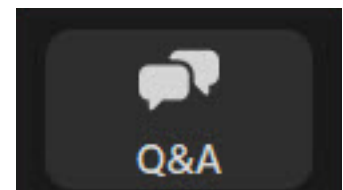
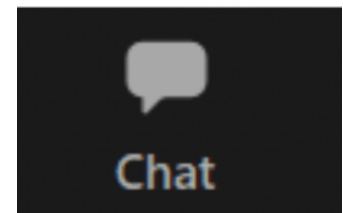
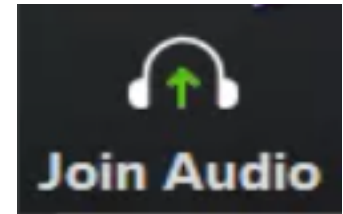
## Audio Options

- Use your computer speakers, **OR** dial in using the phone number in your registration email.
- All participants are muted.

## Questions and Comments

- Please actively use chat throughout the meeting, especially for your comments.
- To ask a presenter a question, please use the Q&A function.

Or, send your question or comment via email to [HSRC@ACL.HHS.GOV](mailto:HSRC@ACL.HHS.GOV)



# Poll: Who Is with Us?

## What sector is your organization in?

- Health or Human Service Agency
- Housing or Homelessness Services
- Health Care Provider or System
- Community Development Organization
- Association, Research, or Advocacy Organization
- Consumer
- Other

# Challenges

## Finding and Obtaining Affordable and Accessible Housing

- A 2021 report found there were only 40 affordable and available homes for every 100 extremely low-income renter households nationwide.
- Under 1% of US housing stock is wheelchair accessible, and less than 5% can accommodate individuals with moderate mobility disabilities.

## Homelessness is Growing Among People with Disabilities & Older Adults

- HUD's 2018 Annual Homeless Assessment Report indicates that 48.5% of single adults and heads of households who used homeless shelters over the course of a year report having a disability: approximately 550,000 people.
- Per HUD's 2018 Annual Homeless Assessment Report, the number of sheltered homeless aged 51–61 increased from about 216,000 in 2007 to 249,000 in 2017.
- The number of people experiencing sheltered homelessness also rose for those 62 and older, from 46,000 to 76,500. Older adults now make up 23 percent of the sheltered homeless population, up from 16.5 percent in 2007.

## Finding, Navigating & Obtaining Services & Supports



# Housing and Services Resource Center

**JUST  
LAUNCHED!**

[acl.gov/HousingAndServices](https://acl.gov/HousingAndServices) [#HousingResources](https://twitter.com/HousingResources)



# Connecting

the housing sector and the  
community living networks



- 1. Coordinate Technical Assistance**
- 2. Facilitate Partnerships**
- 3. Recognize and Share Innovations**
- 4. Leverage and Align Resources**

Learn more at: [acl.gov/HousingAndServices](https://acl.gov/HousingAndServices)

# Poll Results



# Today's Agenda

**Opening Remarks**

**Massachusetts**

**Washington**

**Questions & Answers**

**Closing**

# Massachusetts Panel Presentation

- Emily Cooper, Special Advisor on Housing, MassHealth, Chief Housing Officer, Executive Office of Elder Affairs
- Susan Ciccariello, Acting Director of the Office of Long-Term Services and Supports, MassHealth
- Adam Schaffer, Deputy Director, Division of Housing Stabilization, Massachusetts Department of Housing and Community Development

# Chat #1

**What is your most effective way of developing strong relationships with an organization in a different sector?**

# Braiding Programs to Serve Clients

**Whitney Joy Howard, Lead Supportive Housing Program Manager, Home and Community Services Division, Washington State Department of Social and Health Services**

**Pam Parr, Executive Director of Spokane Housing Authority**

**Alexa Whitted, Manager of GOSH/CCG Services for Consistent Care**

# Vision, Mission, Values

- **Vision**

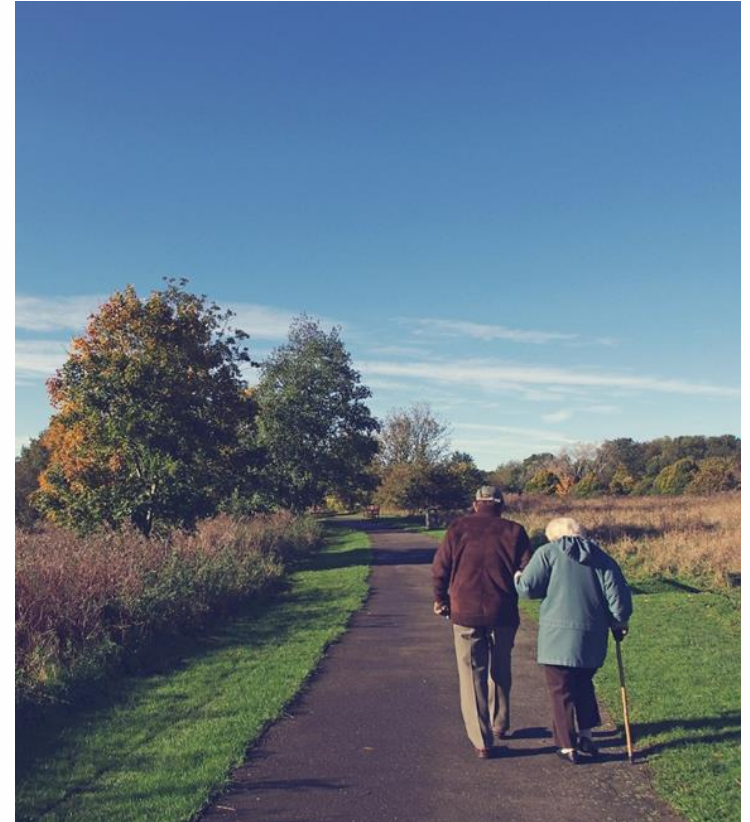
Seniors and people with disabilities living in good health, independence, dignity and control over decisions that affect their lives.

- **Mission**

To transform lives by promoting choice, independence and safety through innovative services.

- **Values**

Collaboration, Respect, Accountability, Compassion, Honesty and Integrity, Pursuit of Excellence, Open Communication, Diversity and Inclusion, Commitment to Service



# Philosophy

## Home and Community Services

The division of Aging and Long-Term Support Administration (AL TSA) within DSHS that is responsible for promoting, planning, developing and providing long-term care services responsive to the needs of persons with disabilities and older adults

### Philosophy

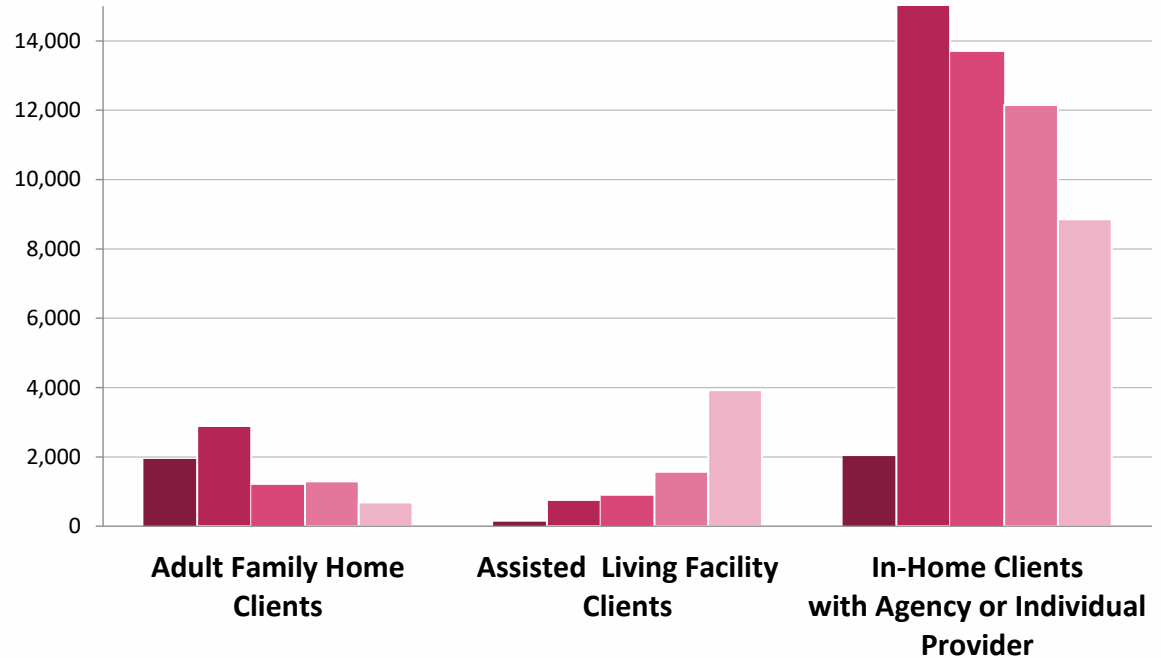
- Most people want to live as independently as possible for as long as possible.
- AL TSA embraces the belief that individuals with high care needs can be supported in the community in a variety of settings by offering waiver and state plan services that provide alternatives to institutionalizations.
- Goal: Offer options to individuals requiring long-term care services in the least restrictive setting while honoring client choice and preference.

# High Acuity Clients are Served in All Community Settings

Number of Clients by CARE Assessment Acuity Group

**ADL** means Activities of Daily Living:  
Eating, Dressing, Moving Around,  
Toileting, etc.

- HIGHER ACUITY** ↑
- GROUP 1.** Extremely limited ADLs, often immobile
  - GROUP 2.** Very limited ADLs, plus cognitive problems
  - GROUP 3.** Moderately limited ADL, plus clinically complex
  - GROUP 4.** Moderately limited ADL and/or behavior challenge
  - GROUP 5.** Moderately limited ADL

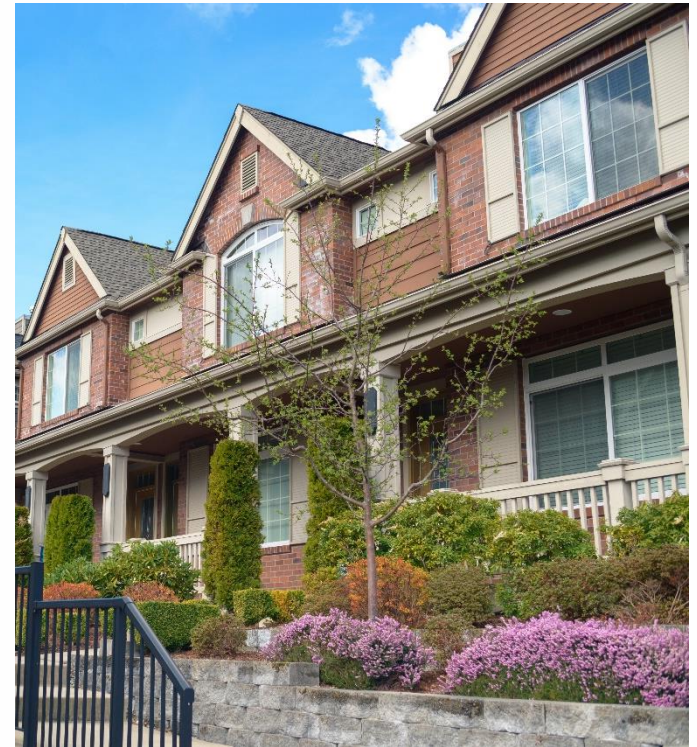


Source: CARE data as of June 30, 2015 snapshot, combined clients of AL TSA and DDA.

# The ALTSA Housing Team

## Housing Team DOB: 2011 via Money Follows the Person Demonstration

- Statewide team of Housing Program Managers who work to administer housing resources and Supportive Housing services to ALTSA eligible clients.
  - Support independent housing options for ALTSA clients
  - Focus is on subsidies and tenancy support
- Housing team acts as liaisons between field, various contractors and available Long-Term Services and Supports.
- Increase housing resources for ALTSA clients.





# Housing Capacity Work

Part of the ALTSA Housing Team's goal is to increase housing capacity for ALTSA clients. In 2019 an FTE was created to focus on capacity building.

We do that through collaboration with:

- WA State Housing Trust Fund
- WA State Housing Finance Commission
- Department of Commerce
- All 45 Public Housing Authorities throughout WA State.

In addition, we also work with local housing developers, including non-profits, and property management companies.

# Building Relationships With Other Providers and Agencies



- Health Care Authority (HCA) and Managed Care Organizations
- Department of Commerce
- Public Housing Authorities
- Supportive Housing providers
- Property Management Groups and Landlords

# Federally Funded Voucher Opportunities

- Non-Elderly Disabled Vouchers
- Mainstream Vouchers
- Emergency Housing Vouchers
- 811 Project Based Vouchers



# ALTSA State Funded Rental Subsidies

- **ALTSA provides state-funded Emergency Rental Assistance, a one-time intervention to avoid eviction**
- **Subsidies provide interim support between institutionalization and permanent, federal subsidies.**
  - ALTSA Rental Subsidies are funded through WA State but are modeled after HUD's Section 8 Housing Choice Voucher Program.
  - ALTSA subsidies are currently focused on transitioning clients out of skilled nursing facilities and transitioning or diverting from state psychiatric hospitals.
  - Only current ALTSA clients are able to access the ALTSA Rental Subsidy, and clients must remain on ALTSA services in order to continue receiving the subsidy.
- **ALTSA contracts with Spokane Housing Authority (SHA) to administer/pay ALTSA subsidies statewide.**

# Housing Authorities in Washington State

- **In Washington State, there are 46 separate housing authorities.**
- **Housing Authorities are generally quasi governmental agencies providing affordable housing and rental assistance to a particular territory.**
- **Most housing authorities have portfolios of affordable rental units AND rental assistance programs that provide low-income households the opportunity to rent from private landlords.**

# Spokane Housing Authority



Not your average Housing Authority. . .

- Innovation, collaboration and flexibility
- Braiding together funding and programming
- Looking for loopholes



## Why Spokane Housing?

- SHA's Referral Voucher Program — existing partnership with ALTSA using the Housing Choice Voucher Program to serve ALTSA clients in SHA's jurisdiction.
- BRIDGES expands the concept statewide using state funding.
- It takes lots of coordination to both utilize the flexibility of state funding and retain control over quality of housing and the consistency of payment found through HUD funded subsidies — but it WORKS!

# What is ALTSA Supportive Housing?

**Supportive housing is an evidence-based service that focuses on helping individuals find and keep housing**

- Developed initially to serve homeless people with complex needs
- Utilized by ALTSA to serve clients with complex behavioral health issues
- Great alternative to residential settings for people who want to live independently and need support





# Supportive Housing: Coordinating System of Care

Supportive Housing Provider acts as the point person for the participant and helps to drive collaboration across systems and providers.



Who is part of System of Care will vary over time and by participant.

# What is Supportive Housing?

- Philosophy, Program, and Evidence-Based
- Provides immediate access to housing and support services
- Keeps the individual front and center
- Utilizes Harm Reduction and Proactive Engagement
- Home Visits & 24/7 access to services

# Supportive Housing Providers: Services



## **Pre-tenancy Services:**

- Develop an individual housing support plan; housing crisis plan.
- Conduct search and secure affordable independent housing.
- Review lease and Landlord-Tenant law; being a housing advocate.
- Assist participant move into housing.
- Coordinate with the participant's care team.

# Supportive Housing Providers: Services

## Ongoing Tenancy Support Services:

- Proactively support maintenance of tenancy.
- Relationship building with landlords, property managers and neighbors.
- Ensure person-centered housing support and crisis plans are up-to-date.
- Coordination with participant's care team, including coordination of authorized LTSS.
- Activities that support community integration.
- Connection to permanent affordable housing.



# Long-Term Services and Supports: Community Services Supporting Housing



## **Services that assist secure and/or maintain an apartment:**

- Background check
- Rental applications
- Move-in deposits
- First month's rent
- Moving services
- Essential household items
- Other support, e.g. cell phone or bus pass
- Pest eradication
- Deep clean

# Long-Term Services and Supports: Community Services Supporting Housing

## Resources to Support Tenancy

- AL TSA Housing Subsidy
- Emergency Rental Assistance
- Community Choice Guide

## Additional Services (Where Contracted):

- Behavioral Support Services
- Technical Assistance
- Professional Support Services:  
Communication Therapy,  
Dietitian/Nutritionist



# AL TSA Resources

- For more information on AL TSA's Braided Services, please see the Washington State Long-Term Care Manual
- Community Services Supporting Housing
  - Chapter [5a Washington Roads](#)
  - Chapters [7b Community First Choice \(CFC\)](#) and [7d COPES](#)
  - Chapter [10 Nursing Facility Case Management and Relocation](#)
- Specific Housing and Supportive Housing Resources
  - [Chapter 5b Housing Resources for AL TSA Clients](#)
  - [Chapter 30d Supportive Housing: Foundational Community Supports](#)
- Please also check out AL TSA's [Housing Resources](#) and [Supportive Housing Services](#) webpages

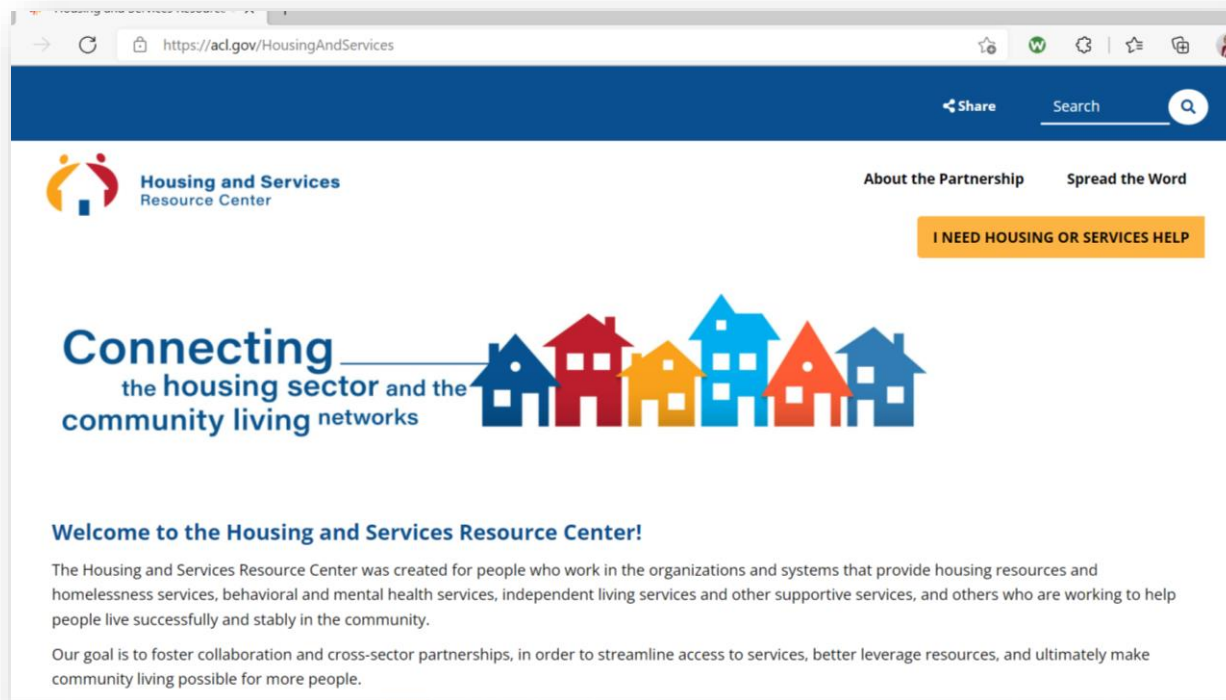
# Chat #2

**What new ideas did you get from the  
Massachusetts and Washington  
presenters?**



# Your Questions & Answers

# HSRC Website



[acl.gov/HousingAndServices](https://acl.gov/HousingAndServices)



**Housing and Services**  
Resource Center

# Wrap Up

- Please email us at [hsrc@acl.hhs.gov](mailto:hsrc@acl.hhs.gov)
- Watch for our email when the webinar recording and slides are available

Questions? Ideas?  
Email us at [hsrc@acl.hhs.gov](mailto:hsrc@acl.hhs.gov)

# Acknowledgment



This presentation was supported in part by the U.S. Administration for Community Living through a contract with Mission Analytics Group, Inc. (Contract number HHSP233201500060I) which subcontracted the work to USAging. The views expressed do not necessarily represent the positions or policies of the Administration for Community Living / Department of Health and Human Services.